Electronic Patent Application Fee Transmittal								
Application Number:	09826121							
Filing Date:	04-Apr-2001							
Title of Invention:	Method, system, and program for customer service and support management							
First Named Inventor/Applicant Name:	Andy Ming Lee							
Filer:	Warren S. Heit/Gail Ohlsson							
Attorney Docket Number:	1602034-0002							
Filed as Large Entity								
Utility Filing Fees								
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)			
Basic Filing:								
Pages:								
Claims:								
Miscellaneous-Filing:								
Petition:								
Patent-Appeals-and-Interference:								
Post-Allowance-and-Post-Issuance:								
Extension-of-Time:								
Extension - 1 month with \$0 paid		1251	1	120	120			

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	1801	1	790	790
	Total in USD (\$)			910